Chronic pain is an awful, debilitating condition and can seriously impact upon patients’ quality of life. With insufficient systems in place for the management of chronic pain, thousands of patients are left to suffer in silence, either unaware that help is out there, or left feeling helpless after the healthcare system has failed address their pressing needs.

I was deeply saddened to read a story in the news about a man who took his own life after suffering from excruciating toothache. The man in question, Dorian Thomson, a 41-year-old model from Maida Vale, suffered from Ehlers-Danlos Syndrome (EDS), an inherited collagen disorder that causes weakened joints and can force sufferers to live in an enormous amount of pain. According to reports, Mr Thomson had previously received failed orthodontic treatment that had in fact exacerbated his condition, leading him to suffer for almost a decade before he finally took his own life.

As soon as I read this story, my first thought was how could we, as a caring profession have let down somebody in so much pain that they eventually committed suicide? Naturally it would seem Mr Thomson’s relatives are calling for an investigation into this matter, although I do suspect that the orthodontic treatment is something of a red herring. What this story does highlight however is the very poor availability of access to chronic pain centres.

As a specialist endodontist, I treat pain on a daily basis and am very much aware of the debilitating impact pain can have on my patients’ lives. Strangely, at EndoCare we did actually treat a similar case to Mr Thomson’s a little while back. Like Mr Thomson, the patient was a tall, thin model and also...
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suffered from EDS. She had not been well treated by her new general dentist as he assumed that she was a drug addict as she was always in pain and often came in disorientated or slurring her speech. Her dentist was unaware of her chronic pain condition and did not fully appreciate the delicate balance she had to put up with, either being in pain or being mentally addled by her painkillers.

What strikes me more than anything from this story is that in this modern age, people such as Mr Thomson are still slipping through the net. As a profession we have let him down and he has paid the ultimate price as a result. It disappoints me that in the year 2012 we still have such poor systems in place to help people deal with chronic pain, and there are hundreds if not thousands of people out there still suffering.

What we need is what the old political spin-doctors would describe as ‘joined up thinking’. Chronic pain is not something that can be treated in isolation. With a great deal of experience as an endodontist, I know from my own work that there are many facets to chronic pain beyond dealing with the site of infection.

When someone’s been suffering for a long period of time, or if they’re run down and tired, there’s an emotional component to their pain, especially where chronic pain is concerned. To deal with this element adequately systems should address the acute need for patients such as Mr Thomson to see professional such as psychologists and counsellors to help him alleviate some of his symptoms and improve his quality of life. From a clinician’s perspective, patient suffering in any form is inexcusable, and allowing our patients to suffer in silence is one of the worst things I can imagine.

This case should serve as a reminder of why it is we do what we do. As dentists we work for the common good – we work to relieve our patients’ pain and improve oral health. We should not be purely sidelinined by beauty but should focus on health.

As clinicians then, we need to be more aware of the systems that are in place that can help people such as Mr Thomson. Chronic pain is a serious condition. Unless systems to deal with chronic pain are improved, I fear cases such as poor Mr Thomson’s will become all too common.

Chronic pain can have a negative impact on patient’s daily life.

**About the author**

Dr Michael Sultan BDS MSc DFO FICD is a Specialist in Endodontics and the Clinical Director of EndoCare. Michael qualified at Bristol University in 1986. He worked as a general dental practitioner for 5 years before commencing specialist studies at Guy’s Hospital, London. He completed his MSc in Endodontics in 1993 and worked as an in-house Endodontist in various practices before setting up in Harley St, London in 2000. He was admitted onto the specialist register in Endodontics in 1999 and has lectured extensively to postgraduate dental groups as well as lecturing on Endodontic courses at Eastman CDP, University of London. He has been involved with numerous dental groups and has been chairman of the Alpha Omega dental fraternity. In 2008 he became clinical director of EndoCare, a group of specialist practices. For further information please call EndoCare on 020 7224 0999 or visit www.endocare.co.uk